Position: Head - Information Technology

Location: New Delhi

Department: Information Technology

Reports To: Chief Operating Officer

Job Type: Full - Time

Role Overview:

The Head of IT will play a critical role in overseeing all aspects of the organization's information technology strategy and operations. This individual will be responsible for leading IT infrastructure, systems management, cybersecurity, and technological innovation to support and enhance organizational operations. The ideal candidate will be a strategic thinker, a strong leader, and highly skilled in driving digital transformation initiatives within a not-for-profit setting.

About Satyarthi Movement for Global Compassion:

The Satyarthi Movement for Global Compassion (SMGC) aims to globalise compassion and ignite 'compassionate action' and 'compassionate leadership' in the world to ensure justice, equity, peace and sustainability for all.

The work of SMGC delivers:

● Defining and establishing Compassion Quotient™ to measure and enhance the level of Compassion in individuals, institutions and communities

● Grassroots and community empowerment by working on the ground to develop and nurture compassionate communities;

● In-depth research on compassion, and translating this into action through a flagship experiential learning and training programmes through the Satyarthi Centre for Global Compassion,

● International dialogues and partnerships that promote compassion to accelerate progress towards inclusive development and the realisation of rights for all. This includes Nobel Laureates, world leaders and change-makers from all walks of life

● Global movement building to create a worldwide network of compassionate leaders and institutions.

About Satyarthi Centre for Global Compassion

The Satyarthi Centre for Global Compassion (SCGC), is the first international hub to cultivate and promote Compassion in Action and Compassionate Leadership in the world through research, training, outreach, partnerships, and advocacy.

SCGC is an institution of active learning and practice through the exchange of innovative ideas, knowledge creation, ground-breaking research and training. It will act as a focal point for the foremost experts and global thought leaders across various disciplines to develop, establish and enhance the Compassion Quotient (CQ),the first-of-its-kind measurable metric of Compassionate Intelligence (CI) and Compassion in Action (CA) in individuals and institutions.

Key Responsibilities:

- Develop and execute the organization's IT strategy to support organization objectives and drive innovation.
- Lead and manage the IT department, including systems, networks, cybersecurity, and all technology operations.
- Ensure the organization's IT infrastructure is robust, secure, scalable, and aligned with best practices.
- Oversee the implementation and management of enterprise software, cloud-based platforms, and internal systems.
- Design and enforce IT policies, procedures, and standards for data security, privacy, and compliance with regulatory requirements.
- Collaborate with leadership and departments to assess technology needs and deliver IT solutions that enhance operational efficiency.
- Manage IT budgets, allocate resources, and ensure cost-effective implementation of technology solutions.
- Identify emerging technology trends and recommend strategies for adoption to improve organizational performance.
- Supervise and mentor IT team, fostering a culture of excellence and continuous improvement.
- Lead and mentor the IT team through clear role definitions, periodic appraisals, and targeted skill development plans.
- Develop and assess team performance metrics, providing constructive feedback and aligning goals with the organization's objectives.
- Act as a liaison for clarifying and implementing management decisions, driving strategic IT initiatives.
- Provide guidance, training, and development opportunities to the IT team to ensure continuous improvement and performance excellence.
- Build and maintain relationships with external technology vendors and partners.
- Drive IT projects from planning to execution, ensuring they are completed on time and within budget.
- Stay current on industry trends and technologies to maintain a competitive edge.

Qualification & Skills;

- Bachelor's degree in Information Technology, Computer Science, or a related field (Master's preferred).
- 15 years of experience in IT leadership roles, with a proven track record of successfully managing IT teams and technology infrastructure.
- Strong experience in IT systems, networks, cybersecurity, and cloud computing.
- Expertise in enterprise software, data management, and emerging technologies.
- Excellent project management, problem-solving, and decision-making skills.
- Proven ability to develop and manage IT budgets and resources effectively.
- Strong leadership and people management skills, with experience building and developing high-performing teams.
- Exceptional communication skills, with the ability to present complex IT concepts to non-technical stakeholders.
- Strong analytical skills and the ability to drive data-driven decision-making.
- Familiarity with regulatory requirements (e.g., GDPR, CCPA) and best practices in IT governance and risk management.

Number of Vacancies: 1

Location: New Delhi

To know more about SMGC, you can visit the below links:

SMGC Website: https://satyarthimovement.org/

SMGC Concept Note: https://heyzine.com/flip-book/2e5610292d.html

SMGC Introductory Video:

https://workdrive.zohoexternal.com/external/3deab81e683f902fcf1bb6d9c4c9c45139913bffbb89d491dc5c2f3751543b1f

LinkedIn: Satyarthi Movement for Global Compassion

Instagram: SMGC Official

Facebook: SMGC Official

Twitter: SMGC Official

SMGC is an equal opportunity employer. We encourage candidates from diverse backgrounds to apply.

To Apply;

Interested candidates with relevant experience may send their application mentioning "<u>Head - Information Technology</u>" in the subject line, along with CV and cover letter justifying suitability for the position – role fitment based on present & past work experience to:**recruitment@satyarthimovement.org**

Please indicate Current/Last drawn compensation & expected compensation in your application