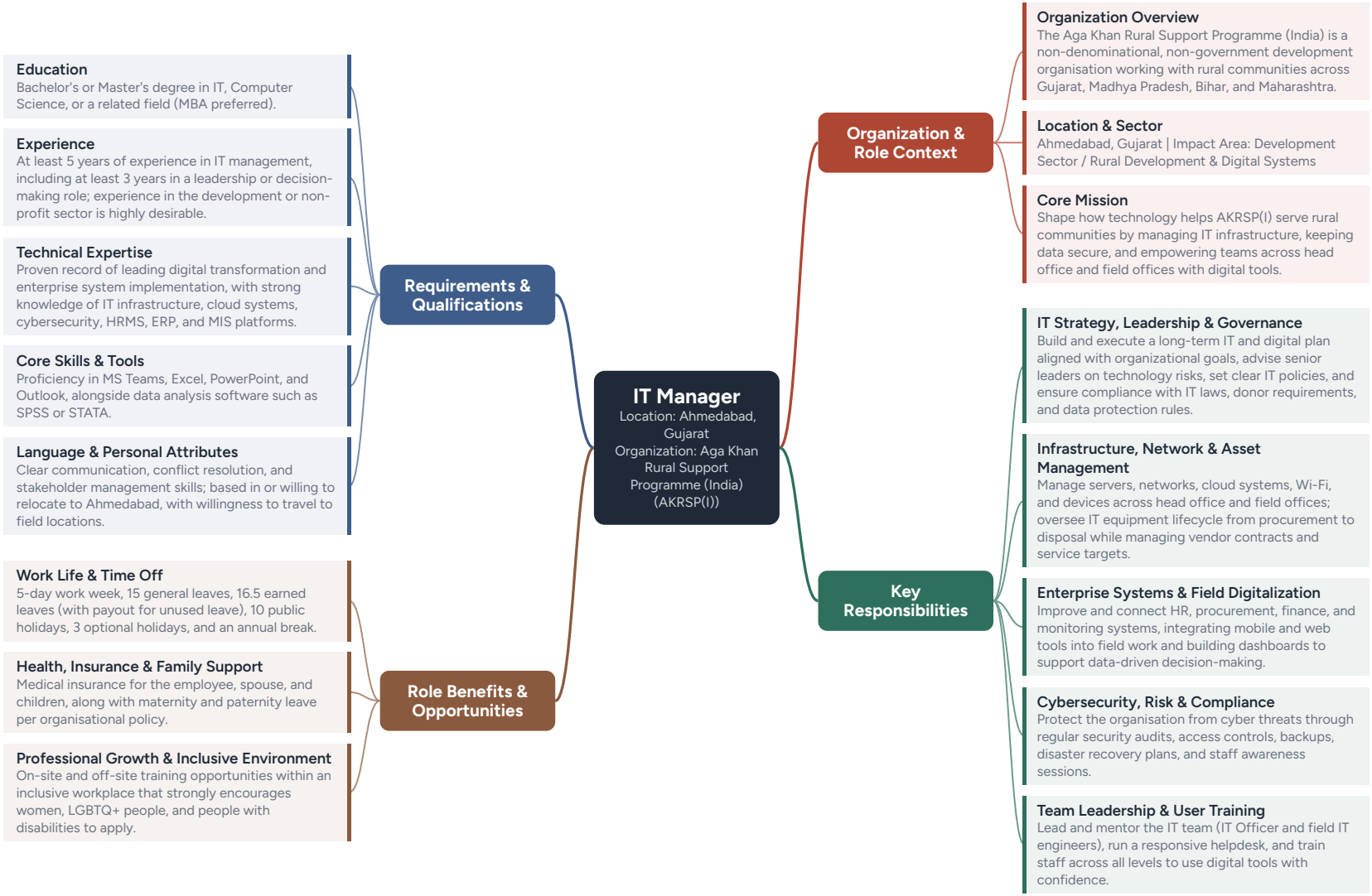
Aga Khan Rural Support Programme

Manager – IT in Ahmedabad | Aga Khan Rural Support Programme

Ahmedabad, Gujarat · full-time · senior level · Competitive

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Skills this role needs

IT Infrastructure Management	Cybersecurity	Digital Transformation	ERP / HRMS / MIS Platforms	Vendor Management

Job description

Aga Khan Rural Support Programme

The Aga Khan Rural Support Programme (India), known as AKRSP(I), is a non-government development organisation that works with rural communities in Gujarat, Madhya Pradesh, Bihar and Maharashtra. It is non-denominational, which means it serves people of every faith and background. The organisation gives direct support to local communities and acts as a catalyst, helping villages grow stronger and improve life for the families who live there.

Role

As IT Manager, you will shape how technology helps AKRSP(I) serve rural communities. You will make sure computers, networks and systems work well at the Ahmedabad head office and at field offices, keep the organisation's data safe, and help every team use digital tools to plan, track and improve their work. You will report to the Senior Manager, Admin, manage the IT Officer at head office, and guide the IT engineers based at field offices.

Responsibilities

- Build and carry out a long-term IT and digital plan that supports the organisation's goals, and advise senior leaders on new technology and its risks.
- Set clear IT policies and make sure the organisation follows IT laws, data protection rules, donor requirements and internal policies.
- Manage servers, networks, cloud systems, Wi-Fi, printers and devices across head office and field offices so they stay fast, reliable and available.
- Oversee IT equipment from purchase to disposal, and manage vendors through fair contracts and clear service targets that give good value for money.
- Improve and connect the HR, procurement, finance and programme monitoring systems, and bring mobile and web tools into field work.
- Strengthen data quality and safety, and build dashboards that help leaders and programme teams make good decisions.
- Protect the organisation from cyber threats through regular security audits, access controls, backups, disaster recovery plans and staff awareness sessions.
- Lead and mentor the IT team, run a helpdesk that solves problems quickly, and train staff at all levels to use digital tools with confidence.

Requirements

- A bachelor's or master's degree in IT, computer science or a related field, with an MBA preferred.
- At least 5 years of experience in IT management, including at least 3 years in a leadership or decision-making role.
- A proven record of leading digital transformation and setting up enterprise systems.
- Strong knowledge of IT infrastructure, cloud systems and cybersecurity, along with experience using HRMS, ERP and MIS platforms.
- Good working skills in MS Teams, Excel, PowerPoint and Outlook, and in data analysis software such as SPSS or STATA.
- Experience in the development or non-profit sector is highly desirable, along with an understanding of the challenges rural communities face.
- Clear communication, conflict resolution and stakeholder management skills, and comfort working with teams spread across many locations.
- Based in or willing to move to Ahmedabad, and willing to travel to field locations.

Benefits

- Work with a well-known NGO that supports rural communities across four states.
- On-site and off-site training to help you keep learning.
- A 5-day work week.
- Medical insurance for you, your spouse and your children.
- Maternity and paternity leave as per organisational policy.
- 15 general leaves and 16.5 earned leaves each year, with unused earned leave paid out.
- 10 public holidays, 3 optional holidays and an annual break every year.
- An inclusive workplace that strongly encourages women, LGBTQ+ people and people with disabilities to apply.

Apply

Check your fit for the role and receive the apply link in your mailbox

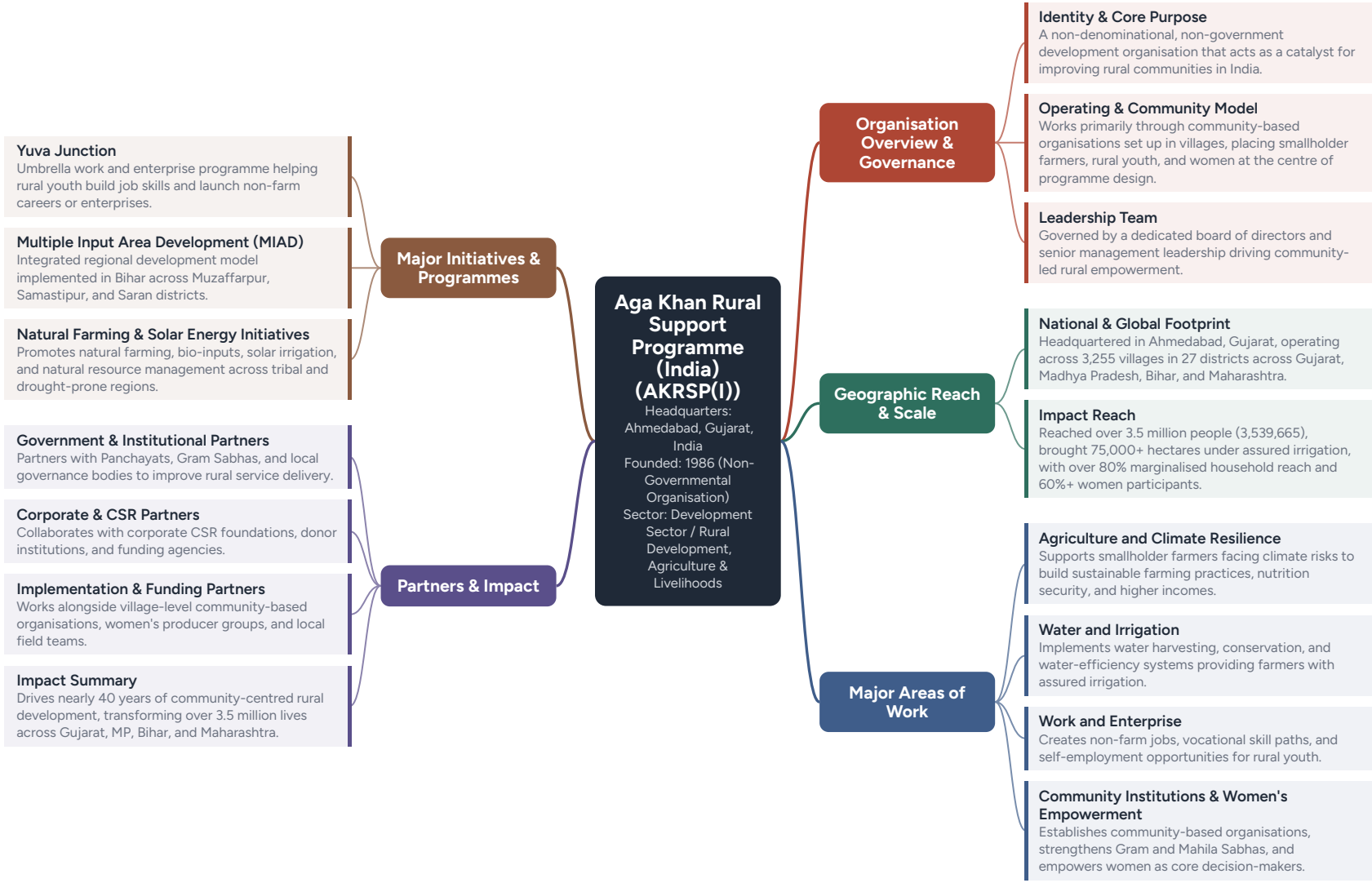
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About the organisation

Aga Khan Rural Support Programme

Rural Development and Livelihoods

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About Aga Khan Rural Support Programme

Aga Khan Rural Support Programme (India), known as AKRSP(I), is a non-denominational, non-government development organisation that works with rural communities in Gujarat, Madhya Pradesh, Bihar and Maharashtra. It describes itself as a catalyst for improving rural communities and gives direct support to local communities.

Youtube Video

Its work covers agriculture, water, renewable energy, youth employment and local governance, and its agriculture work aims to raise incomes, build climate resilience and improve food security. It works mainly through community-based organisations that it has helped set up in villages, and puts smallholders at the centre of how it designs its programmes. AKRSP(I) began work in Gujarat in 1986 and has since expanded to Madhya Pradesh (2004), Bihar (2008) and Maharashtra (2022).

> *Headquarters: Ahmedabad, Gujarat, India*

Major Areas of Work

- Agriculture and climate resilience: Helps smallholder farmers cope with droughts, floods, cyclones and irregular rainfall, with the aim of making them secure in nutrition and income and making their farming sustainable.
- Water and irrigation: Water harvesting, water conservation and water-efficiency work that gives farmers assured irrigation.
- Work and enterprise: Creates non-farm jobs and self-employment for rural youth as landholdings shrink and farm incomes become less certain.
- Community institutions and rural governance: Sets up community-based organisations and builds up their leaders so they can help Panchayats and other local governance bodies work better.
- Women's empowerment: Treats women as the core group for its programmes and supports them to raise local issues through forums such as Mahila Sabhas and Gram Sabhas.

Major Initiatives and Programmes

- Yuva Junction: The umbrella name for its work and enterprise programme, which runs courses that help rural youth assess their skills, build job and customer-facing skills, and move into non-farm jobs or their own businesses.
- Multiple Input Area Development (MIAD): The integrated approach it uses for development work in Bihar, in districts including Muzaffarpur, Samastipur and Saran.
- Natural farming and bio-inputs: Supports farmers and women's producer groups to take up natural farming and to make and sell their own bio-input products.
- Solar irrigation and solar energy: Solar-powered irrigation and other solar energy work, including in the tribal areas of South Gujarat, which the organisation says has scaled up in recent years.
- Natural resource management in Maharashtra: Its newest programme, working on land and water in hilly tribal villages of Sakri block, Dhule district.

Impact

AKRSP(I) states that it works in 3,255 villages across 27 districts in four states and has reached over 3.5 million people (3,539,665 by its own count). It says its water harvesting, conservation and efficiency work has brought more than 75,000 hectares of land under assured irrigation. By its own figures, over 80% of the households it reaches belong to marginalised communities, including tribal, Dalit and minority households, and over 60% of participants are women. Gujarat is its largest programme, covering 2,380 villages across 15 districts.

AKRSP(I) suits people who want hands-on rural development work in long-running community programmes. Staff work across agriculture, water, solar energy, youth livelihoods and local governance in very different settings, including Gujarat's coastal saline belt, drought-prone areas and tribal South Gujarat, central India, north Bihar and the tribal hills of Maharashtra. Field teams work from regional bases such as Mangrol, Sayla, Dangs and Netrang in Gujarat, which keeps the work close to communities. It fits agronomists, water and natural resource management specialists, livelihoods and enterprise professionals, and community organisers who want to work directly with smallholder farmers, women and rural youth.

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