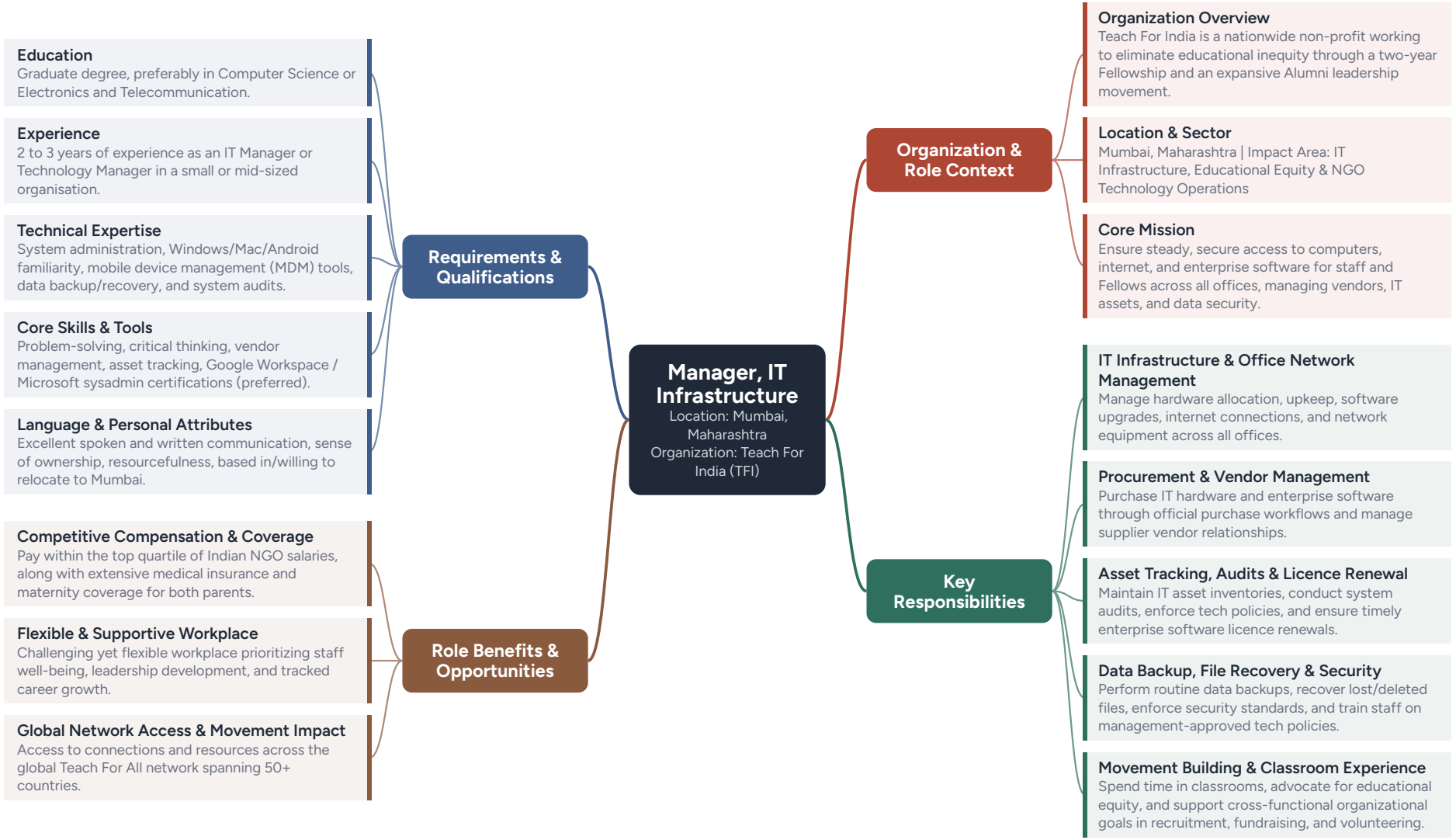
Teach For India

# Manager - IT Infrastructure in Mumbai | Teach For India

Mumbai, Maharashtra · full-time · mid level · Competitive

Application Assist →

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## Skills this role needs

| | | | | |
|---|---|---|---|---|
| IT infrastructure management | System administration | Vendor and procurement management | IT asset management | Data backup and recovery |

## Job description

### Teach For India

Teach For India works toward a day when every child in India gets an excellent education, whatever their background. It runs a two-year Fellowship in which young people teach in under-resourced classrooms, and more than 5,000 of its Alumni now work at every level of the education system. Fellows have helped about 33,500 children from low-income families start on a different life path, and over 16,000 Teach For India students have taken their 10th grade board exams with a 95% pass rate. Over the next decade, it aims to grow 50,000 leaders who will work together to change the lives of 1 in 10 low-income children in its regions.

### Role

As the Manager, IT Infrastructure, you will make sure every staff member and Fellow has steady, secure access to the computers, internet and software they need for their daily work. You will look after systems across all offices, manage vendors and IT assets, and keep data and software licences safe and up to date. You will report to the Senior Manager, IT Infrastructure, and also play a part in Teach For India's wider work as a movement for educational equity.

#### Responsibilities

- Manage the allocation, upkeep and upgrades of hardware, enterprise software, internet connections and network equipment in all offices.
- Buy IT hardware and enterprise software through the purchase process, and manage the vendors who supply them.
- Keep records of all IT assets to plan maintenance, upgrades, retirements and future IT spending.
- Back up data and recover deleted or lost files for users.
- Run systems audits and review what they find.
- Put management-approved technology policies into practice and train staff on them.
- Renew enterprise software on time, make sure each team has enough licences, and ensure every device runs genuine licensed software.
- Spend time in classrooms to understand the work, speak up for educational equity, and support team goals and areas like recruitment, selection, fundraising, volunteering and movement building.

#### Requirements

- A graduate degree, preferably in Computer Science or Electronics and Telecommunication.
- 2-3 years of experience as an IT Manager or Technology Manager in a small or mid-sized organisation.
- A strong grasp of system administration, with sound problem-solving and critical thinking.
- Familiarity with Windows, Mac and Android, with experience in mobile device management tools or a Google or Microsoft certification in system administration as a plus.
- Excellent spoken and written communication skills.
- Resourcefulness, a sense of ownership and the ability to find practical fixes and work to deadlines.
- Based in Mumbai or willing to move there.
- Willingness to write your own statement of purpose and essays in the application form, as answers written only with AI tools may lead to disqualification.

#### Benefits

- Be part of one of India's most established education movements as it grows its reach across the country.
- A challenging but flexible workplace where your growth and leadership development are tracked and supported.
- A workplace that puts staff well-being first so people can be their best selves.

- Access to connections and resources from the global Teach For All network, with partners in over 50 countries across 6 continents.
- Pay within the top quartile of Indian NGO salaries, plus extensive medical insurance and maternity coverage for both parents.

## Apply

Check your fit for the role and receive the apply link in your mailbox

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About the organisation

# Teach For India

Mumbai, Maharashtra · Education & Leadership Development

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## About Teach For India

Teach For India (TFI) is one of India's leading education non-profits working to eliminate educational inequity by developing a movement of leaders committed to ensuring that every child receives an excellent education. Founded in 2009 by educationist Shaheen Mistri, Teach For India is part of the global Teach For All network and recruits outstanding graduates and young professionals to teach full-time in under-resourced schools through its flagship two-year Fellowship.

The organisation believes that educational inequality is one of India's greatest challenges and that developing leaders who understand this reality from inside classrooms can create lasting systemic change. While Fellows teach children from low-income communities, they simultaneously develop leadership, problem-solving, communication, project management, and systems-thinking skills that enable them to continue driving change throughout their careers.

### Youtube Video

Beyond the Fellowship, Teach For India has evolved into a nationwide leadership movement through its Alumni network, innovation programmes, school partnerships, and ecosystem collaborations. Alumni work across education, government, public policy, entrepreneurship, research, corporate leadership, and the social sector to improve educational outcomes for millions of children.

Today, Teach For India operates across multiple Indian cities and works with schools, governments, nonprofits, corporates, and education leaders to build an equitable education system where every child has the opportunity to thrive.

### Major Areas of Work

- Teach For India Fellowship: A two-year paid leadership development programme where Fellows teach full-time in under-resourced schools.
- Leadership Development: Developing future leaders through classroom experience, coaching, mentorship, and continuous professional development.
- Education Equity: Improving educational outcomes for children from underserved communities.
- Alumni Movement: Supporting Fellows beyond the Fellowship to drive long-term change across education and society.
- Innovation & Entrepreneurship: Incubating education-focused ventures and supporting alumni-led organisations through InnovatED.
- Movement Building: Influencing education systems by promoting student voice, child safety, wellbeing, leadership, and holistic learning.
- School & Community Partnerships: Collaborating with schools, governments, and community stakeholders to improve learning experiences.

### Major Initiatives and Programmes

- Teach For India Fellowship: A two-year, full-time paid Fellowship where graduates and professionals teach in under-resourced classrooms while developing leadership skills.
- Alumni Movement: A lifelong network supporting Fellows as they transition into careers across education, public policy, social impact, entrepreneurship, and corporate leadership.
- InnovatED: An innovation platform that incubates alumni-led education ventures addressing systemic challenges in Indian education.
- Career Connect & Alumni Career Fair: Connecting graduating Fellows with mission-driven organisations, education institutions, nonprofits, and corporate partners.
- Student Leadership & Holistic Development: Programmes designed to strengthen student agency, social-emotional learning, wellbeing, and future readiness.
- Leadership Development Institute: Continuous coaching, mentoring, workshops, and learning experiences designed to build effective classroom and systems leaders.

### Impact

- Founded in 2009 by Shaheen Mistri.
- Part of the global Teach For All network operating across dozens of countries.
- More than 5,500 Fellows have completed the Fellowship.
- Over 70% of alumni continue working in education or social impact.

- Fellows and alumni have directly impacted hundreds of thousands of students while influencing education systems across India.
- Alumni have founded 160+ education and social impact organisations and hold leadership positions across nonprofits, government, schools, startups, and corporations.
- The Fellowship currently serves thousands of students annually across multiple cities through partnerships with government and affordable private schools.

Teach For India offers professionals an immersive leadership experience that combines classroom teaching with intensive coaching, professional development, and exposure to education systems. Fellows and staff develop strong skills in leadership, stakeholder management, communication, project management, curriculum design, data analysis, and problem-solving while working alongside educators, school leaders, policymakers, and community organisations.

The organisation is ideal for individuals passionate about education, child development, leadership, public policy, social innovation, and long-term systems change. Whether joining as a Fellow or as part of the core team, employees become part of a lifelong network of changemakers committed to transforming education in India.

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