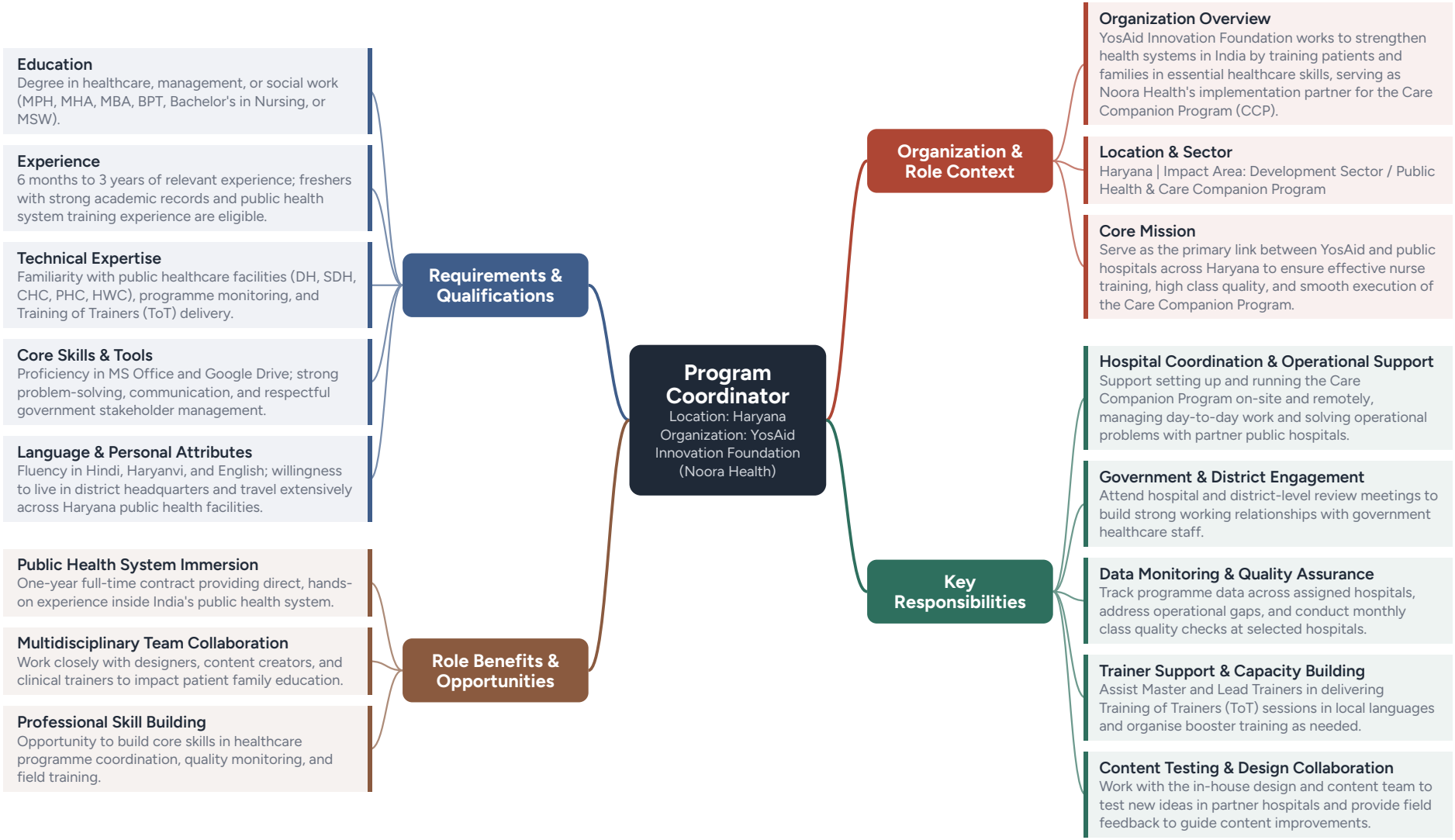
YosAid Innovation Foundation

Program Coordinator in Haryana | YosAid Innovation Foundation

Hisar, Haryana · contract · entry level · Competitive

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Skills this role needs

Programme coordination	Training coordination	Programme monitoring and quality audits	Working with government health staff	MS Office and Google Drive

Job description

YosAid Innovation Foundation

YosAid Innovation Foundation works to improve health outcomes and strengthen health systems in India. It teaches patients and their families simple, practical health skills so they can care for their loved ones in hospital and at home. YosAid works with healthcare institutions and the government to bring this training to people who use public hospitals. Its Director helped shape the Care Companion Program (CCP) with Noora Health's co-founders in 2012, and YosAid is now Noora Health's implementation partner. This role sits within YosAid's Haryana implementation team, which runs the Care Companion Program in partner public hospitals across the state.

Role

As Program Coordinator, you will help run the Care Companion Program in a set of public hospitals in Haryana. You will be the main link between YosAid and these hospitals, making sure nurses and staff are trained well and that families get useful health guidance. You will spend a lot of time travelling to hospitals, tracking how the programme is doing, and working with government staff to keep things running smoothly.

Responsibilities

- Support the Program Manager and Senior Program Associate to set up and run the Care Companion Program at partner hospitals, both on-site and remotely.
- Coordinate day-to-day work with a set of partner public hospitals, managing people and solving problems as they come up.
- Attend review meetings at hospital and district level to build good working relationships for the programme.
- Monitor programme data for your assigned hospitals and work with the Program Manager to fix any problems you find.
- Conduct monthly class quality checks at a randomly selected set of hospitals.
- Support Master Trainers and Lead Trainers to deliver ToT (training of trainers) sessions in the local language, and organise booster training where needed.
- Coordinate with the in-house design and content team to test new ideas in partner hospitals and share feedback that helps shape decisions.

Requirements

- A background in healthcare, management or social work, such as an MPH (Master of Public Health), MHA (Master of Hospital Administration), MBA (Master of Business Administration), BPT (Bachelor of Physiotherapy), Bachelor's in Nursing or MSW (Master of Social Work).
- 6 months to 3 years of relevant work experience; freshers with a good academic record and training experience in the government health system during their course will also be considered.
- Fluency in Hindi and Haryanvi is a must, along with English; any other language is a plus.
- Comfort with MS Office, Google Drive and common computer applications.
- Willingness to travel a lot to DH (district hospitals), SDH (sub-district hospitals), CHC (community health centres), PHC (primary health centres) and HWC (health and wellness centres) across a few districts, sometimes for long periods or with a move to another part of the state.
- Willingness to live in the district headquarters of your work location.
- Ability to work respectfully with government staff while making sure training goals are met, with strong problem-solving and communication skills.

Benefits

- A one-year full-time contract with hands-on experience inside India's public health system.

- Close work with a team of designers, content creators and trainers on a programme that reaches patients and families in public hospitals.
- A chance to build skills in programme coordination, monitoring and training.

Apply

Check your fit for the role and receive the apply link in your mailbox

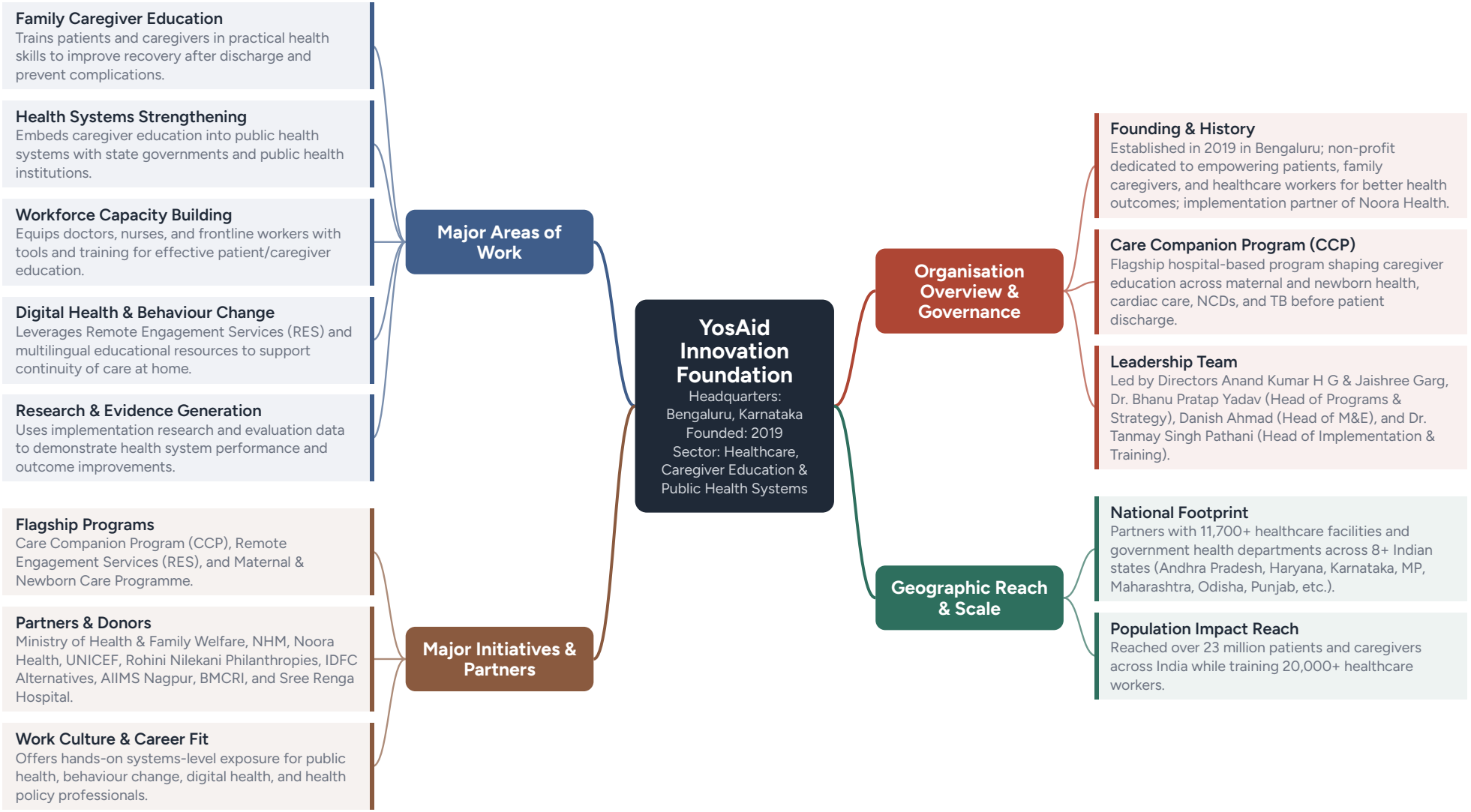
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About the organisation

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About YosAid Innovation Foundation

YosAid Innovation Foundation

YosAid Innovation Foundation is a nonprofit organisation dedicated to strengthening public health systems by empowering patients, family caregivers and healthcare workers with the knowledge and skills needed for better health outcomes. Established in 2019, the organisation works with governments, hospitals and development partners to improve healthcare delivery through evidence-based caregiver education, capacity building and digital health solutions.

The organisation partners with state governments, public health institutions and healthcare providers to integrate caregiver education into routine healthcare services. Through its flagship Care Companion Program and technology-enabled interventions, YosAid supports patients beyond hospital settings, helping reduce preventable complications, improve recovery and strengthen health systems across India.

> *Headquarters: Bengaluru, Karnataka.*

Major Areas of Work

Family Caregiver Education: YosAid trains patients and family caregivers with practical skills and health information that improve recovery after hospital discharge and promote long-term health outcomes.

Health Systems Strengthening: The organisation works with governments and healthcare institutions to embed caregiver education into public health systems, improving the quality and continuity of care.

Healthcare Workforce Capacity Building: YosAid equips doctors, nurses and frontline healthcare workers with tools, training and resources to deliver effective patient and caregiver education.

Digital Health & Behaviour Change: Through technology-enabled learning, multilingual educational resources and remote engagement, the organisation promotes healthy behaviours and supports continuity of care beyond hospitals.

Research & Evidence Generation: YosAid uses implementation research, programme evaluation and data-driven insights to strengthen caregiver interventions and improve health system performance.

Major Initiatives & Programmes

Care Companion Program (CCP): YosAid's flagship hospital-based programme trains family caregivers before patient discharge, improving care practices for maternal and newborn health, cardiac care, non-communicable diseases, tuberculosis and other health conditions.

Remote Engagement Services (RES): A digital follow-up programme that provides continued health education, reminders and support to patients and caregivers after they return home.

Maternal & Newborn Care Programme: Works with government hospitals to improve maternal and newborn health outcomes through structured caregiver education and behaviour change interventions.

Healthcare Worker Training: Builds the capacity of healthcare professionals to deliver high-quality caregiver education through standardised training, tools and implementation support.

Impact

YosAid Innovation Foundation has reached over 23 million patients and caregivers across India through its Care Companion Program while partnering with 11,700+ healthcare facilities. The organisation has trained more than 20,000 healthcare workers and demonstrated measurable improvements in patient outcomes, including reductions in newborn readmissions and post-surgical complications through evidence-based caregiver education.

YosAid Innovation Foundation is an excellent fit for professionals passionate about public health, healthcare systems, programme management, behaviour change, digital health, monitoring and evaluation, research and health policy who want to improve healthcare outcomes at scale.

Partners and Clients

Ministry of Health & Family Welfare, National Health Mission, Governments of Andhra Pradesh, Haryana, Karnataka, Madhya Pradesh, Maharashtra, Odisha and Punjab, UNICEF, Rohini Nilekani Philanthropies, IDFC Alternatives, Noora Health, AIIMS Nagpur, BMCRI, Sree Renga Hospital and leading public and private healthcare institutions.

Leadership

Directors – Anand Kumar H G & Jaishree Garg

Head of Programs & Strategy – Dr. Bhanu Pratap Yadav

Head of Monitoring & Evaluation – Danish Ahmad

Head of Implementation & Training – Dr. Tanmay Singh Pathani

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